



Protecting your People, Property and Reputation

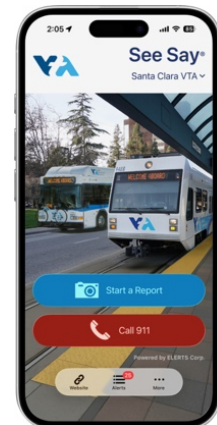
The Solution for Real-Time Transit Safety and Situational Awareness

PROTECT is an all-in-one platform purpose-built to tackle today's transit safety and rider experience challenges. One ELERTS report — submitted by app, text, or web — instantly tells your team what & where something is happening, which CCTV is nearby, which vehicle (via AVL) has trouble onboard, while matching submitted photos against a **banned person watchlist**.

Whether it's a suspicious activity, maintenance issue, or security threat, **ELERTS PROTECT** turns everyday observations into actionable intelligence to **PROTECT your people, property, and reputation** — every trip, every day.

Everything you need to see it, stop it, and prevent it — in one unified platform that turns riders and staff into real-time sensors while giving console operators total situational control.

ELERTS PROTECT fully supports the FTA's vision for proactive, technology-driven transit safety. Riders and staff submit concerns through multiple channels, while **incident reports are analyzed and prioritized**. With **SDK/API connectivity to CAD, CRM, and SMS**, PROTECT equips agencies to act decisively, with data-driven decisions based on **historical incident data**. Heat maps highlight problematic areas.



Why Choose ELERTS PROTECT?

- **All-In-One Toolset:** The best-in-class solution designed for transit environments enables rapid reporting, intelligent analysis, and coordinated response.
- **Proven Impact:** Trusted nationwide by 40+ transit agencies to do more with less resources, reduce response times, improve analytics, and elevate safety standards.
- **Rapid Deployment:** Up and running in 30 days – no lengthy integrations or disruptions.
- **Unlimited Scale:** Handle unlimited users and reports without added costs.

Key Benefit: From detection to resolution, the console provides end-to-end visibility, delivering **AI-augmented situational awareness**, and reduced incident response times.

Superior Threat Detection: With **over 900 weapons identified on transit per quarter**, the human-sensor community that fuels See Say outperforms hardware-based weapons detection systems – at a fraction of the cost.

Proven Results: Real-World Impact: At ELERTS, we understand transit isn't just about movement – it's about safety, equity, and experience. ELERTS PROTECT is more than software; it's a commitment to proactive protection.

Contact ELERTS for a demo. Call 877-256-1971 or email: info@elerts.com

ELERTS PROTECT - Highlights

Feature	Description	Transit Impact
AVL Integration	Real-time vehicle tracking for an unlimited # of buses/trains. Identify vehicles involved with incident.	Show fleet positions for enhanced awareness and live-look-in.
The Bus Stops Here	Determine the bus stop near incidents with heat mapping of problem stops.	Visualize safety & maintenance concerns at transit stops.
Attention Engine	Real-time identify an unlimited # of CCTV & traffic cameras, PA speakers, etc. nearby an live incident.	Enable dispatcher to live-view cameras & use audio commands.
Urgent Words Detection	AI scans multi-channel intake for keywords (e.g., gun, bomb, stab) with High Priority flags and notifications.	Prioritize life-threatening reports for immediate action.
Banned/Persons of Interest	AI detects flagged individuals with photo matching, facial recognition.	Proactively monitor and alert on banned or repeat offenders.
Major Event Analytics	Define and manage Major Events like sports & concerts, etc.	Correlate reported incidents with defined Major Events.
Task360 Task Assignment	In-app task creation, assignment, and tracking.	Close the loop on every report with accountable follow-ups.
Mobile Dispatch	Ability for in-the-field staff to reply to reporters via mobile app.	Enable on-the-move coordination without desktop dependency.
Related Reports	Identify incoming reports likely related to an incident. Tag reports as Related.	De-duplicate multiple reports. Tag reports that are related.
Zone Intelligence	Geofence zones or sectors. Show local response resources and statistics.	Provide console operator with local agency coordination details.
Mapping Awareness	Google Maps or Esri GIS integration geo-visualization & heat maps.	Show incidents on transit maps for better awareness & planning.
Analytics / KPI / Data Visualization	Interactive dashboards with KPIs, trends, and geo-heat maps.	Identify hotspots, measure campaigns, and inform leadership.
Search & Export Data	Advanced database search capabilities. Export to PDF or CSV.	Seamless integration with reporting tools or compliance needs.
See Say API and SDK	Easy integration with CAD, CRM, SMS and other mobile apps or systems.	Customize and extend PROTECT to fit your ecosystem.
AI Reply Suggestions & Reply Templates	Pre-built responses and AI-generated replies for faster communication.	Streamline operator work and build rider trust with timely replies.
Incident Sharing	Securely share reports with partner agencies, law enforcement, and more.	Foster collaboration across jurisdictions for regional safety.
Report Tagging	Custom tags (e.g., Security, Maintenance) for categorization.	Route issues efficiently to the right teams.
Report Routing	Auto-route reports to departments based on rules and tags.	Eliminate silos – get the right eyes on incoming reports.